

## Background

Case Study | The Groep Gasthuiszusters Van Antwerpen

The Groep Gasthuiszusters Van Antwerpen (The Group Hospital Sisters of Antwerp) is founded on an age-old tradition of hospitality. Since the opening of the Onze-Lieve-Vrouwe hospital in Antwerp in 1238 (now Saint-Elisabeth hospital, hospital network Antwerp) the hospital sisters of Antwerp wanted to be good hosts for the patients that left themselves in the care of the sisters. "Never let someone die alone", is one of their principles.

The spirit of hospitality is the ambition of all people that belong to the Group GvA: As a result of several mergers the GvA group nowadays is consisting of the St. Augustinus hospital in Wilrijk (Antwerp), the St. Vincentius hospital with sites in Antwerp and Mortsel and several homes for elderly care located in the Antwerp region.

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*Mr. De Sitter.  
The Groep Gasthuiszusters  
Van Antwerpen*

## The Challenge – Automate Logon and Resource Allocation

Group GvA had the challenge of rolling out resources and providing logon scripts to over 1000 users. Having attempted to do this manually, Group GvA researched the options in the market and after having consulted with their IT supplier, Mobile Access, they embarked on testing Desktop Authority from ScriptLogic. The pre-requisite was to accomplish automated logon and allocation of resources to their users.

## The Solution – Desktop Authority

During the testing period it became clear to Group GvA that Desktop Authority provides all the necessary functionality to their requirements, mainly;

- Automated functionality
- Less user error and downtime
- Automated administration tasks

## The Benefits – Improved Productivity and Improved Service

The benefits have been an immense time saving for Group GvA. Already they have seen a tangible saving in time of many weeks per year, that equates to over \$100,000 saving in "man-hours" alone.

"We also used the product during our migration to Windows 2003 and Active Directory, so the advantages were already available to us, even before the migration process," says Mr. De Sitter.

He continues, "I would highly recommend any organisation that has multiple desktops to manage to use Desktop Authority. It is a cost-effective, robust solution that enables me to provide a far greater level of service to my users."

## About ScriptLogic

ScriptLogic Corporation is a leading global provider of systems lifecycle management solutions for Microsoft Windows-based networks. ScriptLogic's award-winning suite of Desktop management, Server management, Active Directory and Help Desk management products help empower network administrators to proactively save time, increase security, and maintain regulatory compliance. More than 22,000 customers use ScriptLogic solutions to manage approximately 5.3 million desktops and 124,000 servers. ScriptLogic solutions benefit any size network in any industry. ScriptLogic, headquartered in Boca Raton, Florida, is a wholly owned subsidiary of Quest Software, Inc. (Nasdaq: QSFT). Reach ScriptLogic at (561) 886-2400 or on the Web at <http://www.scriptlogic.com>.